

“Individuals thinking out loud now have weight, and authority and expertise are losing some of their gravity. It’s not whom you report to and who reports to you or how you filter someone else’s experience. It’s how messily you are connected and how thick with meaning are the links. It’s not what you know, and it’s not even who you know. It’s how much knowledge you give away. Hoarding knowledge diminishes your power because it diminishes your presence. (p.230)

“A playlist is an important means of self-expression. The motivation is to say, ‘This is who I am, and you can find out who I am by knowing what I love.’” Attributed to Rebecca Tushnet, a professor at Georgetown University Law Center. (p.159)

“Physical limitations on how we have organized information have not only limited our vision, they have also given the people who control the organization of information more power than those who create the information. Editors are more powerful than reporters, and communication syndicates are more powerful than editors because they get to decide what to bring to the surface and what to ignore.(p.89)

“Facts are that about which we no longer argue.” (p.214)

“A span of expertise is about as long as a shelf in a library.” (p.205)